

Unemployment Support

The Department of Labor has provided the following contact information for assistance (as of 4/7):

For help with a password reset	
833-901-2722	
To schedule a phone appointment	
833-901-2275	

Get in touch with your local UI office			
Local UI Office	Phone Number	Email	
Oahu	(808) 586-8970	dlir.ui.oahu@hawaii.gov	
Hilo	(808) 974-4086	dlir.ui.hilo@hawaii.gov	
Kona	(808) 322-4822	dlir.ui.kona@hawaii.gov	
Maui	(808) 984-8400	dlir.ui.maui@hawaii.gov	
Kauai	(808) 274-3043	dlir.ui.kauai@hawaii.gov	



Other contact information		
To backdate your claim to the first week of less than full employment due to COVID-19	dlir.ui.backdate@hawaii.gov Submit your full name, last 4 digits of your Social Security number, phone number with area code, and week for backdate.	
To respond to a disqualification notice	dlir.ui.disqualified@hawaii.gov If you receive a notice of being disqualified from UI (via email, letter, screenshot) and are concerned, submit your full name, last 4 of SSN, phone number with area code and screenshot of disqualification.	
To get language help	dlir.ui.languageassistance@hawaii.gov	